

Keeping Track of Your Escrow Activity

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How can I see my escrow account activity?

As your mortgage partner, we strive to make it easy to view and understand your escrow activity. We provide 24/7 access to track your escrow balance, deposits, and disbursements online, plus other easy ways to stay informed of your escrow account activity.

Email notifications: If you have provided your email address and have not opted out of receiving emails from us, we will send you an email each time we pay a tax and/or insurance bill from your escrow account on your behalf.

We made a payment out of escrow on your behalf



Your mortgage loan ending in 0000 is set up with an escrow account to help manage your required tax and/or insurance expenses. As your mortgage servicer, Cornerstone pays these bills out of your escrow account when they are due.

We recently made the following payment out of your escrow account on your behalf. Please note, this notification is for informational purposes only—you do not need to take any action.

Paid to	INS CO
Amount Paid	\$4,271.00
Payment Date	06/06/2023

Log into our [website](#) or [app](#) to review your payment information, transactions, and more—anytime, anywhere.

WE'RE JUST A CALL OR CLICK AWAY!

If you need assistance, we're happy to help! Here are a few ways to reach us:

- Call Customer Care
- Message with us via our [website](#) and [app](#)
- [Email us](#)

Monthly mortgage statement: The amount deposited into your escrow account from your mortgage payment each month, as well as any tax and/or insurance bills paid out of your escrow account, will appear under Transaction Activity.

Online: You can access your escrow account information 24/7 online. Simply login, go to *My Loan*, and check the *Taxes and Insurance* section.

In addition, any time you have questions, our Customer Care team will be happy to help. You can send us a secured message anytime from your online account, or reach out to us by phone or email. We are eager to serve you!